As many of us can relate, the past year has continued to be demanding and truly a balancing act for many of us, both professionally and personally, with the management of COVID as well as additional stressors in our daily lives. As the newly appointed Executive Director of Campus Safety in July 2021, I can also share that our organization was presented with the added challenge of historical Police Reform across the State of Massachusetts. This additional dynamic, which has required our team members to modify training and policy standards, allowed us to reflect as an organization and embrace this opportunity to thrive and continue to work towards being a model Campus Public Safety Department.

As a team, we immediately recognized that in order for us to be engaged and motivated community members, we needed to focus on the people within our department and the organizational culture we are creating. Over the last year, we have prioritized cultural transformation in many ways including:

- Deploying and responding to an internal cultural survey
- Prioritizing work life balance and employee wellness
- Investing in exciting training and development opportunities
- Empowering employees to be innovative and solution based
- Spending time understanding how we can continue to integrate diversity, equity and inclusion in everything we do
- Proudly providing numerous internal promotional and re-classification opportunities.

It has been extremely exciting to re-engage with our community through new programming and engagement such as bringing student employees to the Public Safety team, as well as having community representation on the Public Safety hiring and promotional processes. As we continue to focus on our organizational culture and the character and values we strive for at Public Safety, we know the importance of reflecting this in our everyday activities with the Babson community, and we are pleased to share some of this information and great accomplishments over the past year.

Erin S. Garcia
Executive Director of Campus Safety
PUBLIC SAFETY

Academic Year 2021-2022

Empowering the Community in Prioritizing their own Safety and Wellness

Law enforcement, security, crime prevention, emergency preparedness efforts, medical response, fire safety, OneCard and parking related services to enhance quality of life, safety and security of the campus.

Community Engagement

Most Frequented Activities

- Partnering with other Babson Groups
- Assisting Other Agencies
- Car Seat Installations
- Self Defense Classes
- Student Engagement

Student Engagement Activities

- Fresh Check Day
- Athletic Events
- LGBTQ Reception
- First Aid at Weissman Foundry
- Globe Anniversary Event
- Student of Color Welcome Reception
- Fraternity/Sorority Meet & Greets
- Pizza & Trivia
- Crisis Intervention
- Toys for Tots
- Roger Meet & Greets
- Coffee with a Cop
- Town Yoga with Wellesley Police
PUBLIC SAFETY
Academic Year 2021-2022

Calls for Service

Most Frequented Calls for Service
- Medical Emergencies
- Fire Alarms
- Escorts On/Off Campus
- Lock Outs/Access Requests

Most Frequented Investigations
- Vandalism
- Larceny
- Fraud/Extortion/Scams
PUBLIC SAFETY
Academic Year 2021-2022

Embracing Technology and Sustainability

Remedy Force
Support Service System improving OneCard/Parking requests

Entrust/Instant ID
Integrated several ID and access control systems, resulting in improved efficiency

T2 Parking
Improved Parking Management System

Detail Tracking System
Implemented cloud based scheduling software

CleryEdge
Implemented cloud based Clery Act compliance software

UPS
All vital systems moved to an uninterruptable power supply (UPS)
PUBLIC SAFETY
Academic Year 2021-2022

Training & Professional Development Attended

- Annual In-Service
- First Aid & CPR
- Field Training Certification
- Conducting Background Investigations
- Bubbles and Bridges - Race Relation Immersion Seminar
- Cultural Competency Conference
- Overcoming Differences for Female Officers
- FBI Leadership Trilogy
- Domestic Violence & Sexual Assault
- Interaction with the Deaf & Hard of Hearing
- Responding to Emergencies with Mental Illness and Critical Stress Management
- Stress Resiliency Coordinator
- Crime Prevention Course
- Verbal Defense & De-escalation Strategies